F.No. STQC/IT&eGov/WQC/2022

Government of India

Ministry of Electronics and Information Technology Standardisation Testing and Quality Certification Directorate (STQC) New Delhi

Date: 24.11.2025

Subject: Revision of Mandatory Provision regarding Accessibility Review Report for GIGW Evaluation under Website Quality Certification Scheme (WQCS) – Withdrawal of OM dated 30.06.2025 and Issuance of Revised Guidelines

Reference is invited to the Office Memorandum dated **30.06.2025**, wherein submission of an IAAP (International Association of Accessibility Professionals) Certified Auditor Review Report was mandated as a pre-requisite for organisations seeking GIGW evaluation under the Website Quality Certification Scheme (WQCS).

- 2. Based on feedback received from STQC Labs and applicant organizations, and with a view to ensuring timely and effective accessibility evaluations, the matter has been reexamined. It has been observed that limiting the eligibility to only IAAP Certified Auditors may lead to operational constraints due to limited availability of such certified professionals.
- 3. In order to provide necessary flexibility while maintaining the quality of accessibility evaluation, it has been decided with the approval of Director General, STQC, to revise the eligibility criteria for auditors authorized to submit Accessibility Review Reports for GIGW evaluation under WQCS. Accordingly, the following revised provision shall replace the earlier mandatory requirement issued vide OM dated 30.06.2025:

"Submission of an Accessibility Review Report duly prepared by an IAAP Certified Auditor or an STQC Certified Accessibility Tester shall be mandatory for all GIGW evaluation requests under the Website Quality Certification Scheme (WQCS)."

- 4. All STQC Labs and applicant organisations shall ensure compliance with the above mentioned criteria for Accessibility Review Reports henceforth.
- 5. This issues with the approval of the Director General, STQC.

(Suresh Chandra)

Head IT & eGovernance & Scientist G

To:

- All STQC Labs & SETLs
- All concerned Divisions
- Stakeholder Organisations applying under WQCS
- STQC Website