



Website Quality Certification Scheme

Volume VI (D): Procedure for Obtaining Website Quality Certification (Indian Government websites tested by approved Independent IT Test Laboratories' ITTL)

**Government of India
STQC Directorate
Department of Electronics and Information Technology**

Procedure for Testing of Indian Govt. Websites by Independent IT Test Laboratories(ITTL)

All the Govt. websites both State Govt. and Central Govt. Ministries and Deptts. needs to comply with the requirements of Govt. of India websites (GIGW). To ensure that necessary test infrastructure is available to do this testing STQC has empanelled independent IT test laboratories - Doc. No. VI D-Procedure for Obtaining Website Quality Certification (Govt. Websites tested by approved ITTL). The services of these test laboratories can be used by Govt. Departments and Ministries for testing and evaluation purposes.

There are 115 mandatory GIGW requirements. The 28 requirements are audit requirements. In the audit requirements there are 9 requirements that are partly verified in combination with testing.

Audit requirements are verified from the records generated by monitoring tools for performance, availability, broken link check, Accuracy check of hyperlink contents, Security certificate of website, CMS, against the policies, plans and procedures defined in Web Quality Manual.

There are 87 requirements which can be verified through testing (plus 9 requirements which also require auditing). While using the services of ITTL, there are two models are available.

Model I

ITTL can test 87 requirements which can be verified through testing and generate a test report rest of the 28 requirements will be audited by STQC Auditors. ITTL will be charging for this service through their customers based on their own pricing policies.

For auditing 28 requirements STQC will be charging as per its pricing policy which is Rs. 10,000/- per man days and the assignment of one website of the department takes generally two man days. To economise the operations all efforts are made to club audits & identical projects/sites.

The certification charges will be Rs. 10,000/- additionally and will be charged by STQC. ITTLs while submit the report to STQC can pay this or applicant can pay to STQC.

Model II

ITTL can test 87 requirements which can be verified through testing and audit 28 requirements. ITTL will generate a comprehensive test report covering complete 115 requirements stating compliances or otherwise. ITTL shall ensure while obtaining approval/recognition from STQC their scope was included for both testing and auditing. ITTLs will be charging for this service through their customers based on their own pricing policies.

The certification charges will be Rs. 10,000/- additionally and will be charged by STQC. ITTLs while submit the report to STQC can pay this or applicant can pay to STQC.