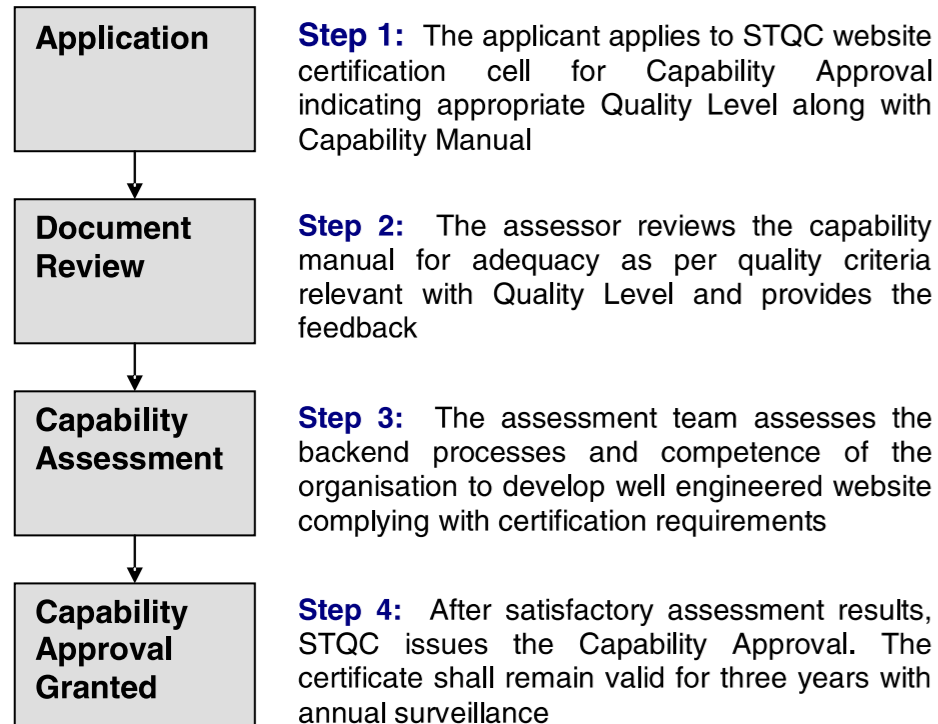


Route for Capability Approval

Capability Approval is granted to the organisation for design and development of Government website on successful demonstration and implementation of processes as per ISO/IEC 23026 and releasing the website complying with requisite certification requirements.



Step 1: The applicant applies to STQC website certification cell for Capability Approval indicating appropriate Quality Level along with Capability Manual

Step 2: The assessor reviews the capability manual for adequacy as per quality criteria relevant with Quality Level and provides the feedback

Step 3: The assessment team assesses the backend processes and competence of the organisation to develop well engineered website complying with certification requirements

Step 4: After satisfactory assessment results, STQC issues the Capability Approval. The certificate shall remain valid for three years with annual surveillance

Capability Manual Requirements

- Scope of Capability Approval
- Range of Technologies
- Subcontracting
- Limits of Capability
- Design/Development to customer interface
- Design Rules and Style Sheets
- Process compliance with ISO/IEC 23026
- Demonstration of Capability - use of capability qualifying components
- Test Programme for Capability Approval
- Maintenance of Capability Approval
- Modification to Capability Approval
- Test Methods and Inspector
- Flow chart

Training Program

Series of training programs to help you understand the website quality concepts, capability approval, certification criteria, documentation and applicable standards

About us

STQC is an independent testing and certification organisation of the Department of Information Technology, Government of India. STQC has vast experience in operating certification schemes with international recognitions.



Serving you from:

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STQC Directorate, Deptt. of IT
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Capability Approval

Recognizing the competence of
Website designers and developers



Roadmap to become preferred vendor
for Government Websites

The Scenario

A large number of Government websites have been set up in India over the last few years to deliver a wide variety of information and services to its citizenry. Citizens have high expectations regarding quality of these websites. It is therefore vital to ensure that the design and development of the Government websites are carried out in a planned and professional manner. These websites must be trustworthy, communicate effectively and meet citizen's expectations. It is thus necessary to build Government websites consistent with Government policies, national guidelines and international standards. It brings onus on website designers and developers to be familiar with these requirements and demonstrate the capabilities to build compliant websites.

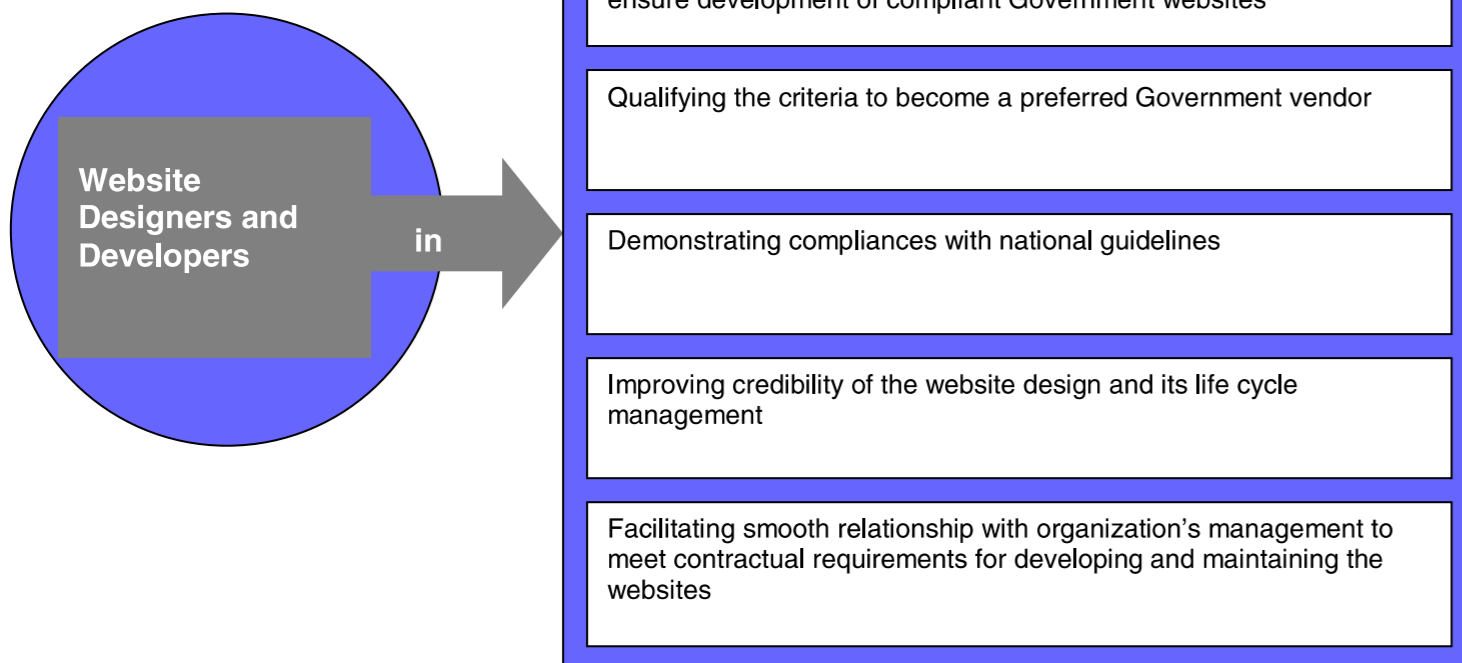
Why You need Capability Approval

The Capability Approval is granted to an organisation involved in website design and development of Government websites. It is a recognition that the organisation have well trained professionals, adequate plans, procedures and processes in place to build well engineered websites as per international standard. This means the organisation has aligned processes as per `ISO / IEC 23026: 2006` titled `Recommended practices for the internet – website engineering, website management and website life cycle`. **This facilitates Government organisations to choose capable vendors** who can meet their goals and objectives.

Know about Capability Approval

Capability Approval defines the ability of a website designer and developer in respect of his processes and quality control methods, to deliver a website conforming to national requirements titled `Guidelines for Indian Government Websites` (visit <http://web.guidelines.gov.in/>).

Capability Approval will help



Choose Your Capability - The Model

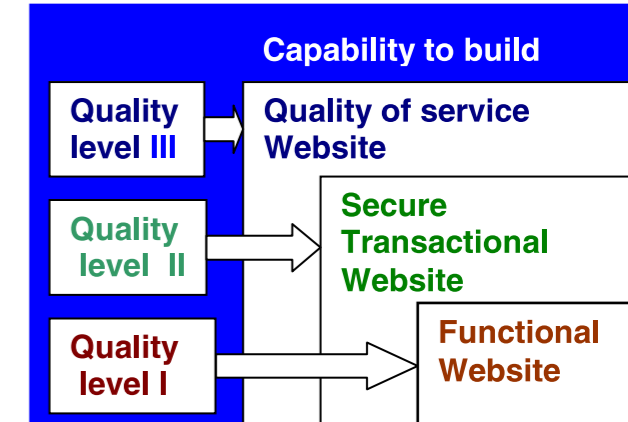
The organisations seeking capability approval may have to demonstrate their capability to build Government websites complying with `Website Quality Certification` requirements.

The applicant may choose any appropriate quality level depending upon their demonstrated capability. There are three quality levels beginning with quality level I.

Quality level I : When capability is demonstrated to build website complying with national guidelines.

Quality level II : When capability to provide end to end security with ISO/IEC 27001 requirements are demonstrated.

Quality level III: When capability to comply with agreed service level agreement is demonstrated.



Demonstrate Your Capability – The Mechanism

The applicant wishing to obtain Capability Approval must demonstrate

Processes:

- Alignment and compliance of organization's processes with ISO/IEC 23026: 2006 (e.g. *Capability Manual*)
- Integration of ISO/IEC 23026 requirements with ISO 9001 or CMMI processes

Product:

- Mechanism to release the website and compliance with `Guidelines for Indian Government Websites` through internal testing, inspection and review (visit <http://web.guidelines.gov.in/>).
- Capability demonstration through a live or sample website(s)

Persons and Tools:

- Availability of a team of trained designers, developers, quality & security professionals and testers
- Competence and availability of Tools for web accessibility, security, usability and performance

